



Iowa Finance Authority [IFA]	
General	Iowa Finance Authority 1963 Bell Avenue, Suite 200 Des Moines, Iowa 50315 Phone: 515-452-0400 Toll Free: 1-800-432-7230 Fax: 1-877-461-0904
IFA Lender Support	Contact your assigned Homeownership Program Specialist: Megan Hay 515-452-0457 Joshua Kuhn-McRoberts 515-452-0459 Teresa Middleton 515-452-0460 Lauren Moore 515-452-0461
Reservation Portal eDocs	Lender Online (<i>username and password required</i>) If unable to access Lender Online, please contact your Lender Online system administrator assigned by IFA.
Homebuyer Education	Finally Home!

Master Servicer – Idaho Housing and Finance [HomeLoanServ]	
Servicer Lender Support	Phone: 1-855-505-4700 Email: RESLOAN@HomeLoanServ.com
Mortgagee Payee Clause	HomeLoanServ, ISAOA/ATIMA P.O. Box 818007 Cleveland, OH 44181 Fax: 888-218-9257 Email: insdocs8263@oscis.com
Note Endorsements/Assignments	Idaho Housing and Finance Association (do not use "&")
MERS #	IHFA #1009670
FHA #	IHFA #10109998
Delivery of Post-Close package	Lender Connection Web Portal (<i>username and password required</i>)
Delivery of Trailing Docs, including Note	Idaho Housing and Finance Association 565 W. Myrtle Street Boise, ID 83702

Borrower Customer Service	Phone: 1-800-526-7145 Email: support@homeloanserv.com
Borrower Payment Address	Borrower Connection (<i>username and password required</i>) Mail to: HomeLoanServ PO Box 7541 Boise, ID 83707-7899
Homeowners Insurance (New/Updated)	Fax: 1-208-331-4701 Email: support@homeloanserv.com
Borrower Foreclosure Prevention	Iowa Mortgage Help Phone: 1-877-622-4866
Borrower Payoff Information	Email: support@homeloanserv.com